ROOM AIR CONDITIONER
WALL MOUNTED TYPE
HEAT & COOL MODEL (REVERSE CYCLE)

OPERATING MANUAL
MODE D’EMPLOI
MANUAL DE FUNCIONAMIENTO

Indoor Unit
ASU9RL
ASU12RL

Outdoor Unit
AOU9RL
AOU12RL

KEEP THIS OPERATION MANUAL
FOR FUTURE REFERENCE
CONSERVEZ CE MODE D’EMPLOI
POUR RÉFÉRENCE ULTÉRIEUR
GUARDE ESTE MANUAL DE USO PARA
FUTURAS CONSULTAS

FUJITSU GENERAL LIMITED
SAFETY PRECAUTIONS

Do not attempt to install this air conditioner by yourself.
Do this air conditioner contains no user-serviceable parts. Always consult authorized service personnel for repairs.
When moving, consult authorized service personnel for disconnection and installation of the air conditioner.
Do not become excessively chilled by staying for many hours in the direct cooling airflow.
Do not insert fingers or objects into the outlet port or intake grille.
Do not start and stop air conditioner operation by disconnecting the power supply cord and so on.
Take care not to damage the power supply cord.
In the event of a malfunction (burning smell, etc.), immediately stop operation, turn off the breaker, and consult authorized service personnel.
If the power supply cord of this appliance is damaged, it should only be replaced by the authorized service personal, since special purpose tools and specified cord are required.

Provide occasional ventilation during use.
Do not direct airflow at fireplaces or heating apparatus.
Do not climb on, or place objects on, the air conditioner.
Do not hang objects from the indoor unit.
Do not set flower vases or water containers on top of air conditioners.
Do not expose the air conditioner directly to water.
Do not operate the air conditioner with wet hands.
Do not pull power supply cord.
Turn off power supply when not using the indoor unit for extended periods.
Check the condition of the installation stand for damage.
Do not place animals or plants in the direct path of the airflow.
Do not drink the water drained from the air conditioner.
Do not use in applications involving the storage of foods, plants or animals, precision equipment, or art works.
Connection valves become hot during Heating; handle with care.
Do not apply any heavy pressure to radiator fins.
Operate only with air filters installed.
Do not block or cover the intake grille and outlet port.
Ensure that any electronic equipment is at least one meter away from either the indoor or outdoor units.
Avoid installing the air conditioner near a fireplace or other heating apparatus.
When installing the indoor and outdoor unit, take precautions to prevent access to infants.
Do not use inflammable gases near the air conditioner.
FEATURES AND FUNCTIONS

**INVERTER**
At the start of operation, a large power is used to bring the room quickly to the desired temperature. Afterward, the air conditioner automatically switches to a low power setting for economic and comfortable operation.

**COIL DRY OPERATION**
The Indoor unit can be dried by pressing the COIL DRY button on the Remote Control Unit so as to avoid going moldy and restrain the breed of bacterium.

**AUTO CHANGEOVER**
The operation mode (cooling, dry, heating) is switched automatically to maintain the set temperature, and the temperature is kept constant at all times.

**MINIMUM HEAT OPERATION**
The room temperature can be maintained at 50 °F so as to prevent the room temperature from falling too far.

**PROGRAM TIMER**
The program timer allows you to integrate OFF timer and ON timer operations in a single sequence. The sequence can involve one transition from OFF timer to ON timer, or from ON timer to OFF timer, within a twenty-four hour period.

**SLEEP TIMER**
When the SLEEP button is pressed during Heating mode, the indoor unit's thermostat setting is gradually lowered during the period of operation; during cooling mode, the thermostat setting is gradually raised during the period of operation. When the set time is reached, the indoor unit automatically turns off.

**WIRELESS REMOTE CONTROL UNIT**
The Wireless Remote Control Unit allows convenient control of indoor unit operation.

**SWING OPERATION**
The Air Flow Direction Louvers swings automatically up and down so that the air speeds to every nook and corner of your room.

**REMOVABLE INTAKE GRILLE**
The indoor unit's Intake Grille can be removed for easy cleaning and maintenance.

**MILDEW-RESISTANT FILTER**
The AIR FILTER has been treated to resist mildew growth, thus allowing cleaner use and easier care.

**SUPER QUIET OPERATION**
When the FAN button is used to select QUIET, the indoor unit begins super-quiet operation; the indoor unit's airflow is reduced to produce quieter operation.

**POLYPHENOL CATECHIN AIR CLEANING FILTER**
The polyphenol catechin air cleaning filter uses static electricity to clean fine particles and dust in the air such as tobacco smoke and plant pollen that are too small to see. The filter contains catechin, which is highly effective against various bacteria by suppressing the growth of the bacteria adsorbed to the filter.

Note that when the air cleaning filter is installed, the amount of air produced decreases, causing a slight decrease in the indoor unit's performance.

**NEGATIVE AIR IONS DEODORIZING FILTER**
It comprises pottery super micro particles which can produce negative air ions having the effect of deodorizing and can absorb and remit the peculiar smell at home.

**WIRED REMOTE CONTROL UNIT (OPTION)**
The optional wired remote control unit (model No.: UTY-RNBYU) can be used. It requires the Communication Box Kit (Model Name: UTY-XCBCE) to connect the wired remote control. When you use remote control unit, there are following different points as compared with using wireless remote control unit.

[The additional functions for wired ones]
- Weekly timer
- Temperature set back timer

[The restricted functions for wired ones]
- Horizontal Airflow Direction and swing
- MAINTENANCE

And you can use both wired and wireless remote control unit simultaneously. (But function is limited.)

[The restricted function for wireless ones]
- SLEEP
- TIMER
- COIL DRY
- MIN. HEAT
To facilitate explanation, the accompanying illustration has been drawn to show all possible indicators; in actual operation, however, the display will only show those indicators appropriate to the current operation.
Fig. 1 Indoor Unit

- a-1 Operating Control Panel (Fig. 2)
  - a-2 MANUAL AUTO button
    - When kept on pressing the MANUAL AUTO button for more than 10 seconds, the forced cooling operation will start.
    - The forced cooling operation is used at the time of installation. Only for authorized service personnel's use.
    - When the forced cooling operation starts by any chance, press the START/STOP button to stop the operation.

- a-3 Indicator (Fig. 3)
  - a-4 Remote Control Signal Receiver
  - a-5 OPERATION Indicator Lamp (green)
    - If the TIMER indicator lamp flashes when the timer is operating, it indicates that a fault has occurred with the timer setting (See Page 16 Auto Restart).
  - a-6 TIMER Indicator Lamp (orange)
  - a-7 COIL DRY Indicator Lamp (yellow)

- a-8 Intake Grille (Fig. 4)
- a-9 Front Panel
- a-10 Air Filter
- a-11 Airflow Direction Louver
- a-12 Right-Left Louver (behind Airflow Direction Louver)
- a-13 Drain Hose
- a-14 Air Cleaning Filter

Fig. 5 Outdoor Unit

- a-15 Intake Port
- a-16 Outlet Port
- a-17 Pipe Unit
- a-18 Drain port (bottom)

Fig. 6 Remote Control Unit

- b-1 Signal Transmitter
- b-2 MODE button
- b-3 MIN. HEAT button
- b-4 SET TEMP. button (▲ / ▼)
- b-5 COIL DRY button
- b-6 SLEEP button
- b-7 TIMER MODE button
- b-8 FAN button
- b-9 START/STOP button
- b-10 ECONOMY button
- b-11 SET button
- b-12 SWING button
- b-13 TIMER SET (▲ / ▼) button
- b-14 CLOCK ADJUST button
- b-15 TEST RUN button
  - This button is used when installing the air conditioner, and should not be used under normal conditions, as it will cause the indoor unit’s thermostat function to operate incorrectly.
  - If this button is pressed during normal operation, the indoor unit will switch to test operation mode, and the Indoor Unit’s OPERATION Indicator Lamp and TIMER Indicator Lamp will begin to flash simultaneously.
  - To stop the test operation mode, press the START/STOP button to stop the air conditioner.

- b-16 RESET button
- c-1 Remote Control Unit Display (Fig. 7)
- c-2 Transmit Indicator
- c-3 Fan Speed Display
- c-4 SWING Display
- c-5 Timer Mode Display
- c-6 Clock Display
- c-7 Temperature SET Display
- c-8 ECONOMY Display
- c-9 Operation Mode Display
- c-10 COIL DRY Display
- c-11 SLEEP Display
CAUTION!

- Take care to prevent infants from accidentally swallowing batteries.
- When not using the Remote Control Unit for an extended period, remove the batteries to avoid possible leakage and damage to the unit.
- If leaking battery fluid comes in contact with your skin, eyes, or mouth, immediately wash with copious amounts of water, and consult your physician.
- Dead batteries should be removed immediately and disposed of properly, either in a battery collection receptacle or to the appropriate authority.
- Do not attempt to recharge dry batteries.

Never mix new and used batteries, or batteries of different types. Batteries should last about one year under normal use. If the Remote Control Unit’s operating range becomes appreciably reduced, replace the batteries and press the RESET button with the tip of a ballpoint pen or other small object.
To Select Mode Operation

1. Press the START/STOP button (Fig. 6 b-9).
   The indoor unit’s OPERATION Indicator Lamp (green) (Fig. 3 a-5) will light.
   The air conditioner will start operating.

2. Press the MODE button (Fig. 6 b-2) to select the desired mode.
   Each time the button is pressed, the mode will change in the following order:
   - AUTO → COOL → DRY
   - HEAT ➔ FAN ➔
   About three seconds later, the entire display will reappear.

To Set the Thermostat

Press the SET TEMP. button (Fig. 6 b-4).

- ▲ button: Press to raise the thermostat setting.
- ▼ button: Press to lower the thermostat setting.

Thermostat setting range:
- AUTO .............................. 64-88 °F
- Heating ............................ 60-88 °F
- Cooling/Dry ....................... 64-88 °F

The thermostat cannot be used to set room temperature during the FAN mode (the temperature will not appear on the Remote Control Unit’s Display).

The thermostat setting should be considered a standard value, and may differ somewhat from the actual room temperature.

To Set the Fan Speed

Press the FAN button (Fig. 6 b-8).

Each time the button is pressed, the fan speed changes in the following order:
- AUTO → HIGH → MED → LOW → QUIET

About three seconds later, the entire display will reappear.

When set to AUTO:
- Heating: Fan operates so as to optimally circulate warmed air. However, the fan will operate at very low speed when the temperature of the air issued from the indoor unit is low.
- Cooling: As the room temperature approaches that of the thermostat setting, the fan speed becomes slower.
- Fan: The fan runs at the low fan speed.

The fan will operate at a very low setting during Monitor operation and at the start of the Heating mode.

SUPER QUIET Operation

SUPER QUIET operation begins. The indoor unit’s airflow will be reduced for quieter operation.

- SUPER QUIET operation cannot be used during Dry mode. (The same is true when dry mode is selected during AUTO mode operation.)
- During Super Quiet operation, Heating and Cooling performance will be reduced somewhat. If the room does not warm up/cool down when using SUPER QUIET Operation, please adjust the indoor unit’s Fan Speed.
To Stop Operation

Press the START/STOP button (Fig. 6 b-9).
The OPERATION Indicator Lamp (green) (Fig. 3 a-5) will go out.

About AUTO CHANGEOVER Operation

AUTO:  • When AUTO CHANGEOVER operation first selected, the fan will operate at very low speed for about one minute, during which time the indoor unit detects the room conditions and selects the proper operation mode.

If the difference between thermostat setting and actual room temperature is more than +4 °F → Cooling or dry operation

If the difference between thermostat setting and actual room temperature is within ±4 °F → Monitor operation.

If the difference between thermostat setting and actual room temperature is more than −4 °F → Heating operation

• When the indoor unit has adjusted your room’s temperature to near the thermostat setting, it will begin monitor operation. In the monitor operation mode, the fan will operate at low speed. If the room temperature subsequently changes, the indoor unit will once again select the appropriate operation (Heating, Cooling) to adjust the temperature to the value set in the thermostat.
  (The monitor operation range is ±4 °F relative to the thermostat setting.)

• If the mode automatically selected by the indoor unit is not what you wish, select one of the mode operation (HEAT, COOL, DRY, FAN).

About Mode Operation

Heating:  • Use to warm your room.

• When Heating mode is selected, the indoor unit will operate at very low fan speed for about 3 to 5 minutes, after which it will switch to the selected fan setting. This period of time is provided to allow the indoor unit to warm up before begin full operation.

• When the room temperature is very low, frost may form on the outdoor unit, and its performance may be reduced. In order to remove such frost, the air conditioner will automatically enter the defrost cycle from time to time. During Automatic Defrosting operation, the OPERATION Indicator Lamp (Fig. 3 a-5) will flash, and the heat operation will be interrupted.

Cooling:  • Use to cool your room.

Dry:  • Use for gently cooling while dehumidifying your room.

• You cannot heat the room during Dry mode.

• During Dry mode, the indoor unit will operate at low speed; in order to adjust room humidity, the indoor unit’s fan may stop from time to time. Also, the fan may operate at very low speed when adjusting room humidity.

• The fan speed cannot be changed manually when Dry mode has been selected.

Fan:  • Use to circulate the air throughout your room.

During Heating mode:
Set the thermostat to a temperature setting that is higher than the present room temperature. The Heating mode will not operate if the thermostat is set lower than the actual room temperature.

During Cooling/Dry mode:
Set the thermostat to a temperature setting that is lower than the present room temperature. The Cooling and Dry modes will not operate if the thermostat is set higher than the actual room temperature (in Cooling mode, the fan alone will operate).

During Fan mode:
You can not use the indoor unit to heat and cool your room.
TIMER OPERATION

Before using the timer function, be sure that the Remote Control Unit is set to the correct current time (\(\text{P}. 4\)).

To Use the ON timer or OFF timer

1. Press the START/STOP button (Fig. 6 b-9) (if the indoor unit is already operating, proceed to step 2).
   The indoor unit's OPERATION Indicator Lamp (green) (Fig. 3 a-5) will light.

2. Press the TIMER MODE button (Fig. 6 b-7) to select the OFF timer or ON timer operation.
   Each time the button is pressed the timer function changes in the following order:
   \[
   \text{CANCEL} \rightarrow \text{OFF} \rightarrow \text{ON} \rightarrow \text{PROGRAM(OFF} \rightarrow \text{ON, OFF} \leftarrow \text{ON)}
   \]
   The indoor unit's TIMER Indicator Lamp (orange) (Fig. 3 a-6) will light.

3. Use the TIMER SET buttons (Fig. 6 b-13) to set the desired OFF time or ON time.
   Set the time while the time display is flashing (the flashing will continue for about five seconds).
   • \(\text{ }\) button: Press to advance the time.
   • \(\text{ }\) button: Press to reverse the time.

   About five seconds later, the entire display will reappear.

To Use the Program timer

1. Press the START/STOP button (Fig. 6 b-9) (if the indoor unit is already operating, proceed to step 2).
   The indoor unit's OPERATION Indicator Lamp (green) (Fig. 3 a-5) will light.

2. Set the desired times for OFF timer and ON timer.
   See the section “To Use the ON timer or OFF timer” to set the desired mode and times.
   About three seconds later, the entire display will reappear.
   The indoor unit's TIMER Indicator Lamp (orange) (Fig. 3 a-6) will light.

3. Press the TIMER MODE button (Fig. 6 b-7) to select the PROGRAM timer operation (OFF \(\rightarrow\) ON or OFF \(\leftarrow\) ON will display).
   The display will alternately show “OFF timer” and “ON timer”, then change to show the time setting for the operation to occur first.
   • The program timer will begin operation. (If the ON timer has been selected to operate first, the indoor unit will stop operating at this point.)
   About five seconds later, the entire display will reappear.

About the Program timer

• The program timer allows you to integrate OFF timer and ON timer operations in a single sequence. The sequence can involve one transition from OFF timer to ON timer, or from ON timer to OFF timer, within a twenty-four hour period.
• The first timer function to operate will be the one set nearest to the current time. The order of operation is indicated by the arrow in the Remote Control Unit's Display (OFF \(\rightarrow\) ON, or OFF \(\leftarrow\) ON).
• One example of Program timer use might be to have the air conditioner automatically stop (OFF timer) the operation after you go to sleep, then start (ON timer) the operation automatically in the morning before you arise.

To Cancel the Timer

Use the TIMER button to select “CANCEL”. The indoor unit will return to normal operation.

To Change the Timer Settings

Perform steps 2 and 3.

To Change Operating Conditions

If you wish to change operating conditions (Mode, Fan Speed, Thermostat Setting, SUPER QUIET mode), after making the timer setting and waiting until the entire display reappears, then press the appropriate buttons to change the operating condition desired.

To Stop Air Conditioner Operation while the Timer is Operating

Press the START/STOP button.

To Stop Air Conditioner Operation while the Timer is Operating

Press the START/STOP button.

To Change Operating Conditions

If you wish to change operating conditions (Mode, Fan Speed, Thermostat Setting, SUPER QUIET mode), after making the timer setting and waiting until the entire display reappears, then press the appropriate buttons to change the operating condition desired.
SLEEP TIMER OPERATION

Unlike other timer functions, the SLEEP timer is used to set the length of time until air conditioner operation is stopped.

**To Use the SLEEP Timer**

While the air conditioner is operating or stopped, press the SLEEP button (Fig. 6 b-6).

The indoor unit’s OPERATION Indicator Lamp (green) (Fig. 3 a-5) lights and the TIMER Indicator Lamp (orange) (Fig. 3 a-6) light.

**To Change the Timer Settings**

Press the SLEEP button (Fig. 6 b-6) once again and set the time using the TIMER SET (↑ / ↓) buttons (Fig. 6 b-13).

Set the time while the Timer Mode Display is flashing (the flashing will continue about five seconds).

- **button**: Press to advance the time.
- **button**: Press to reverse the time.

About five seconds later, the entire display will reappear.

**About the SLEEP Timer**

To prevent excessive warming or cooling during sleep, the SLEEP timer function automatically modifies the thermostat setting in accordance with the set time setting. When the set time has elapsed, the air conditioner completely stops.

**During Heating operation:**
When the SLEEP timer is set, the thermostat setting is automatically lowered 2 °F every thirty minutes. When the thermostat setting is lowered a total of 8 °F, the thermostat setting at that time is maintained until the set time elapses, at which time the air conditioner automatically turns off.

**During Cooling/Dry operation:**
When the SLEEP timer is set, the thermostat setting is automatically raised 2 °F every sixty minutes. When the thermostat setting is raised a total of 4 °F, the thermostat setting at that time is maintained until the set time elapses, at which time the air conditioner automatically turns off.

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**To Cancel the Timer:**
Use the TIMER MODE button to select “CANCEL”. The air conditioner will return to normal operation.

**To Stop the Air Conditioner During Timer Operation:**
Press the START/STOP button.
ADJUSTING THE DIRECTION OF AIR CIRCULATION

Vertical (up-down) direction of airflow is adjusted by pressing the Remote Control Unit’s SET button. Horizontal (right-left) airflow direction is adjusted manually, by moving the Air Flow Direction Louvers. Whenever making horizontal airflow adjustments, start air conditioner operation and be sure that the vertical air direction louvers are stopped.

**Vertical Air Direction Adjustment**

**Press the SET button (Fig. 6 b-11).**
Each time the button is pressed, the air direction range will change as follows:

1 2 3 4 5 6

**Types of Airflow Direction Setting:**
For better heating/cooling effect, it is recommended to set the air direction in the following range.

1, 2, 3: During Cooling/Dry modes
4, 5, 6: During Heating mode

The Remote Control Unit’s display does not change.

- Use the air direction adjustments within the ranges shown above.
- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.
  - During Cooling/Dry mode: Horizontal flow 1
  - During Heating mode: Downward flow 6
- During AUTO/HEAT mode operation, for the first one minute after beginning operation, airflow will be horizontal 1; the air direction cannot be adjusted during this period.

The airflow direction setting will temporarily become 1 when the temperature of the air flow is low at the start of the Heating mode.

**Right-Left Adjustment**

**Adjust the Right-Left Louvers.**
- Move the Right-Left louvers to adjust air flow in the direction you prefer.

**DANGER!**
- Never place fingers or foreign objects inside the outlet ports, since the internal fan operates at high speed, and personal injury could be caused.
- Always use the Remote Control Unit’s SET button to adjust the vertical airflow louvers. Attempting to move them manually could result in improper operation; in this case, stop operation and restart. The louvers should begin to operate properly again.
- During use of the Cooling and Dry modes, do not set the Airflow Direction Louvers in the Heating range (4 - 6) for many hours, since water vapor may condense near the outlet louvers and drops of water may drip from the indoor unit. During the Cooling and Dry modes, if the Airflow Direction Louvers are left in the heating range for more than 30 minutes, they will automatically return to position 3.
- When used in a room with infants, children, elderly or sick persons, the airflow direction and room temperature should be considered carefully when making settings.

**DANGER!**
- When adjusting the Right-Left Louvers, it is necessary to stop the Air-Conditioner first and make sure that it stops completely before adjusting the direction.
MINIMUM HEAT OPERATION

• The room temperature can be maintained at 50 °F by pressing the MIN. HEAT button (Fig.6 b-3) so as to prevent the room temperature from falling too far.

To use MINIMUM HEAT OPERATION

Press the MIN. HEAT button (Fig.6 b-3)

To stop MINIMUM HEAT OPERATION

Press the START/STOP button (Fig.6 b-9)
Then the operation stops.

About the MINIMUM HEAT OPERATION

• The Heating mode will not operate if the room temperature is high enough.

ECONOMY OPERATION

Begin Air Conditioner operation before performing this procedure.

To Use the ECONOMY Operation

Press the ECONOMY button (Fig.6 b-10).
“ECO” appears on the Remote Control Unit display.
Economy operation begins.

To Stop the ECONOMY Operation

Press the ECONOMY button (Fig.6 b-10) again.
“ECO” disappears from the Remote Control Unit display.
Normal operation begins.

About ECONOMY Operation

At the maximum output, ECONOMY Operation is approximately 70% of normal air conditioner operation for cooling and heating.
• When ECONOMY operation is performed during the cooling mode, dehumidification is improved. This function is especially convenient when you want to remove the humidity in the room without significantly lowering the room temperature.
• During ECONOMY operation, the thermostat setting automatically changes according to the temperature to avoid unnecessary cooling and heating for the most economical operation.
  • If the room is not cooled (or heated) well during economy operation, select normal operation.
  • Once air conditioner operation is stopped, normal operation begins when the indoor unit is turned on again.
  • During the monitor period in the AUTO mode, the air conditioner operation will not change to ECONOMY operation even if ECONOMY operation is selected by pressing the ECONOMY operation button.
SWING OPERATION

Begin air conditioner operation before performing this procedure.

To select SWING Operation

Press the SWING button (Fig. 6 b-12).
The SWING Display (Fig. 7 c-4) will light.
In this mode, the Air Flow Direction Louvers will swing automatically to direct the air flow both up and down.

To stop SWING Operation

Press the SWING button (Fig. 6 b-12) once again.
The SWING Display (Fig. 7 c-4) will go out.
Airflow direction will return to the setting before swing was begun.

About Swing Operation

During cooling/Dry mode : Swings between 1 and 3.
During heating mode : Swings between 3 and 6.
● The SWING operation may stop temporarily when the air conditioner's fan is not operating, or when operating at very low speeds.

COIL DRY OPERATION

The Indoor unit can be dried by pressing the COIL DRY button on the Remote Control Unit so as to avoid going moldy and restrain the breed of bacterium.
The COIL DRY operation will operate for 90 minutes after pressing the COIL DRY button and it will stop automatically.

To select COIL DRY Operation

Press the COIL DRY button (Fig. 6 b-5) during operation or when it stops.
The COIL DRY Display (Fig. 7 c-10) will light. Then, it will disappear after 10 seconds.

To cancel COIL DRY Operation

Press the START/STOP button (Fig. 6 b-9) during COIL DRY Operation.
The indoor unit COIL DRY Indicator Lamp (yellow) (Fig.1 a-7) will go out. Then, the operation stops.

About COIL DRY Operation

● Press the COIL DRY button again during COIL DRY Operation, COIL DRY Operation can be reset.
● The COIL DRY Operation cannot get rid of the existed mold or bacterium, and it has no sterilization effect either.

MANUAL AUTO OPERATION

Use the MANUAL AUTO operation in the event the Remote Control Unit is lost or otherwise unavailable.

How To Use the Main Unit Controls

Press the MANUAL AUTO button (Fig. 2 a-2) for three seconds on the main unit control panel.
To stop operation, press the MANUAL AUTO button (Fig. 2 a-2) for three seconds.

● When the air conditioner is operated by the controls on the Main Unit, it will operate under the same mode as the AUTO mode selected on the Remote Control Unit (see page 6).
● The fan speed selected will be "AUTO" and the thermostat setting will be standard (76 °F).
CLEANING AND CARE

CAUTION!

- Before cleaning the indoor unit, be sure to turn it off and disconnect the Power Supply Cord.
- Be sure the Intake Grille (Fig. 1 a-8) is installed securely.
- When removing or replacing the air filters, be sure not to touch the heat exchanger, as personal injury may result.

Cleaning the Intake Grille

1. Remove the Intake Grille.
   1. Place your fingers at both lower ends of the grille panel, and lift forward; if the grille seems to catch partway through its movement, continue lifting upward to remove.
   2. Pull past the intermediate catch and open the Intake Grille wide so that it becomes horizontal.

2. Clean with water.
   Remove dust with a vacuum cleaner; wipe the indoor unit with warm water, then dry with a clean, soft cloth.

3. Replace the Intake Grille.
   1. Pull the knobs all the way.
   2. Hold the grille horizontal and set the left and right mounting shafts into the bearings at the top of the panel.
   3. Press the place where the arrow on the diagram indicates and close the Intake Grille.

Cleaning the Air Filter

1. Open the Intake Grille, and remove the air filter.
   Lift up the air filter’s handle, disconnect the two lower tabs, and pull out.

2. Remove dust with a vacuum cleaner or by washing.
   After washing, allow to dry thoroughly in a shaded place.

3. Replace the Air Filter and close the Intake Grille.
   1. Align the sides of the air filter with the panel, and push in fully, making sure the two lower tabs are returned properly to their holes in the panel.
   2. Close the Intake Grille.

(For purposes of example, the illustration shows the indoor unit without Intake Grille installed.)

- Dust can be cleaned from the air filter either with a vacuum cleaner, or by washing the filter in a solution of neutral detergent and warm water. If you wash the filter, be sure to allow it to dry thoroughly in a shady place before reinstalling.
- If dust is allowed to accumulate on the air filter, airflow will be reduced, lowering operating efficiency and increasing noise.
- During periods of normal use, the Air Filters should be cleaned every two weeks.
- Don’t operate the air conditioner with being opened the intake grille.

- When used for extended periods, the indoor unit may accumulate dust inside, reducing its performance. We recommend that the indoor unit be inspected regularly, in addition to your own cleaning and care. For more information, consult authorized service personnel.
- When cleaning the indoor unit’s body, do not use water hotter than 104 °F, harsh abrasive cleansers, or volatile agents like benzene or thinner.
- Do not expose the indoor unit's body to liquid insecticides or hairsprays.
- When shutting down the indoor unit for one month or more, first allow the fan mode to operate continuously for about one-half day to allow internal parts to dry thoroughly.

En-13
**Air Cleaning Filter Installation**

1. Open the Intake Grille and remove the Air filters.

2. Attach the air cleaning filter to the frame of the front panel.
   - Attach the filter on the inside of the tabs (6 places) so as not to stick out.

3. Replace them by two new Air cleaning filters.
   - Remove the old air cleaning filters in reverse order of their installation.
   - Install in the same way as for installation of the air cleaning filter set.

4. Install the two Air filters and close the Intake Grille.
   - Don’t operate the air conditioner with being opened the intake grille.

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**Replacing dirty Air cleaning filters**

Replace filters with the following components (purchased separately):
- **POLYPHENOL CATECHIN AIR CLEANING FILTER**: UTR-FA16
- **Negative air ions deodorizing filter**: UTR-FA16-2

1. Open the Intake Grille and remove the Air filters.

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**About the Air Cleaning Filters**

**POLYPHENOL CATECHIN AIR CLEANING FILTER** (one sheet)
- The Air Cleaning Filters are disposable filters. (They cannot be washed and reused.)
- For storage of the Air Cleaning Filters, use the filters as soon as possible after opening the package. (The air cleaning effect decreases when the filters are left in the opened package)
- Generally, the filters should be exchanged about every three months.

Please buy designed air cleaning filters (UTR-FA16) (Sold separately) to exchange the used dirty air cleaning filter.

**Negative air ions deodorizing filter** (one sheet) — light blue
- The filter should be exchanged about every three years so as to maintain the deodorizing effect.
- Filter frame is not a one-off product.

Please buy designed deodorizing filter (UTR-FA16-2) (Sold separately) when exchanging the filter.

---

**Maintenance of Deodorizing Filters**

In order to maintain the deodorizing effect, please clean the filter in the follow way once three months.

1. Remove the deodorizing filter.
2. Clean with water and dry in the air,
   - Flush the filter with high-pressure hot water until the surface of the filter is covered with water. Please flush with diluent neutral detergent.
   - Never wash by reaming or rubbing, otherwise it will damage the deodorizing effect.
   - Rinse with water flow.
   - Dry in shade.
3. Reinstall the deodorizing filter.
## TROUBLESHOOTING

### WARNING!
In the event of a malfunction (burning smell, etc.), immediately stop operation, turn off breaker, and consult authorized service personnel. Merely turning off the indoor unit’s power switch will not completely disconnect the unit from the power source. Always be sure to disconnect the Power Supply Plug or turn off your circuit breaker to ensure that power is completely off.

Before requesting service, perform the following checks:

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Problem</th>
<th>See Page</th>
</tr>
</thead>
</table>
| **NORMAL FUNCTION** | - If the indoor unit is stopped and then immediately started again, the compressor will not operate for about 3 minutes, in order to prevent fuse blowouts.  
- Whenever the Power Supply Plug is disconnected and then reconnected to a power outlet, the protection circuit will operate for about 3 minutes, preventing unit operation during that period. | —        |
| Noise is heard: | - During operation or immediately after stopping the unit, the sound of water flowing in the air conditioner’s piping may be heard. Also, noise may be particularly noticeable for about 2 to 3 minutes after starting operation (sound of refrigerant flowing).  
- During operation, a slight squeaking sound may be heard. This is the result of minute expansion and contraction of the front panel due to temperature changes. | —        |
| Smells: | - Some smell may be emitted from the indoor unit. This smell is the result of room smells (furniture, tobacco, etc.) which have been taken into the indoor unit. | —        |
| Mist or steam is emitted: | - During Cooling or Dry operation, a thin mist may be seen emitted from the indoor unit. This results from the sudden cooling of room air by the cool air emitted from the indoor unit, resulting in condensation and misting.  
- During Heating operation, the outdoor unit’s fan may stop, and steam may be seen rising from the unit. This is due to Automatic Defrosting operation. | 16       |
| Airflow is weak or stops: | - When Heating operation is started, fan speed is temporarily very low, to allow internal parts to warm up.  
- During Heating operation, if the room temperature rises above the thermostat setting, the outdoor unit will stop, and the indoor unit will operate at very low fan speed. If you wish to warm the room further, set the thermostat for a higher setting.  
- During Heating operation, the indoor unit will temporarily stop operation (between 7 and 15 minutes) as the Automatic Defrosting mode operates. During Automatic Defrosting operation, the OPERATION Indicator Lamp will flash.  
- The fan may operate at very low speed during Dry operation or when the unit is monitoring the room’s temperature.  
- During SUPER QUIET operation, the fan will operate at very low speed.  
- In the monitor of AUTO operation, the fan will operate at very low speed. | —        |
| Water is produced from the outdoor unit: | - During Heating operation, water may be produced from the outdoor unit due to Automatic Defrosting operation. | 16       |

En-15
TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Items to check</th>
<th>See Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHECK ONCE MORE</td>
<td>Does’t operate at all:</td>
<td>—</td>
</tr>
<tr>
<td></td>
<td>• Is the Power Supply Plug disconnected its outlet?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Has there been a power failure?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Has a fuse blown out, or a circuit breaker been tripped?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Is the timer operating?</td>
<td></td>
</tr>
<tr>
<td>Poor Cooling performance:</td>
<td>• Is the Air Filter dirty?</td>
<td>—</td>
</tr>
<tr>
<td></td>
<td>• Air the air conditioner’s intake grille or outlet port blocked?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Did you adjust the room temperature settings (thermostat) correctly?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Is there a window or door open?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• In the case of Cooling operation, is a window allowing bright sunlight to enter? (Close the curtains.)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• In the case of Cooling operation, are there heating apparatus and computers inside the room, or are there too many people in the room?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Is the unit set for SUPER QUIET operation?</td>
<td>6</td>
</tr>
<tr>
<td>The unit operates differently from the Remote Control Unit’s setting:</td>
<td>• Are the Remote Control Unit’s batteries dead?</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>• Are the Remote Control Unit’s batteries loaded properly?</td>
<td></td>
</tr>
</tbody>
</table>

If the problem persists after performing these checks, or if you notice burning smells, or the OPERATION Indicator Lamp (Fig. 3 a-5) and the TIMER Indicator Lamp (Fig. 3 a-6) flashes, immediately stop operation, disconnect the Power Supply Plug, and consult authorized service personnel.

OPERATING TIPS

**Operation and Performance**

**Heating Performance**
- This air conditioner operates on the heat-pump principle, absorbing heat from outdoor air and transferring that heat to indoor unit. As a result, the operating performance is reduced as outdoor air temperature drops. If you feel that insufficient heating performance is being produced, we recommend you use this air conditioner in conjunction with another kind of heating appliance.
- Heat-pump air conditioners heat your entire room by recirculating air throughout the room, with the result that some time may be required after first starting the air conditioner until the room is heated.

**Microcomputer-controlled Automatic Defrosting**
- When using the Heating mode under conditions of low outdoor temperature and high humidity, frost may form on the outdoor unit, resulting in reduced operating performance.
- In order to prevent this kind of reduced performance, this air conditioner is equipped with a Microcomputer-controlled Automatic Defrosting function. If frost forms, the air conditioner will temporarily stop, and the defrosting circuit will operate briefly (for about 7-15 minutes).

During Automatic Defrosting operation, the OPERATION Indicator Lamp (green) will flash.

**AUTO Restart**

**In Event of Power Interruption**
- The power supply to the air conditioner is stopped by a power interruption. The air conditioner will then restart automatically in its previous mode when the power is restored.
- If a power interruption occurs during TIMER operation, the timer will be reset and the indoor unit will begin (or stop) operation at the new time setting. In the event that this kind of timer fault occurs, the TIMER Indicator Lamp will flash (see Page. 4).
- Use of other electrical appliances (electric shaver, etc.) or nearby use of a wireless radio transmitter may cause the air conditioner to malfunction. In this event, temporarily disconnect the Power Supply Plug, reconnect it, and then use the Remote Control Unit to resume operation.
OPERATING TIPS

Temperature and Humidity Range

<table>
<thead>
<tr>
<th></th>
<th>Cooling Mode</th>
<th>Dry Mode</th>
<th>Heating Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outdoor temperature</td>
<td>About 14 to 109 °F</td>
<td>About 14 to 109 °F</td>
<td>About 5 to 75 °F</td>
</tr>
<tr>
<td>Indoor temperature</td>
<td>About 64 to 90 °F</td>
<td>About 64 to 90 °F</td>
<td>About 86 °F or less</td>
</tr>
</tbody>
</table>

- If the air conditioner is used under higher temperature conditions than those listed, the built-in protection circuit may operate to prevent internal circuit damage. Also, during Cooling and Dry modes, if the air conditioner is used under conditions of lower temperature than those listed above, the heat-exchanger may freeze, leading to water leakage and other damage.
- Do not use this air conditioner for any purposes other than the Cooling, Heating, Dehumidifying, and air-circulation of rooms in ordinary dwellings.
- If the air conditioner is used for many hours under high-humidity conditions about 80% or more, condensation may form on the surface of the indoor unit, and drip onto the floor or other objects underneath. (About 80% or more)

SPECIFICATION

<table>
<thead>
<tr>
<th>TYPE</th>
<th>HEAT &amp; COOL MODEL</th>
<th>MODEL</th>
<th>INDOOR UNIT</th>
<th>OUTDOOR UNIT</th>
<th>POWER SUPPLY</th>
<th>COOLING</th>
<th>HEATING</th>
</tr>
</thead>
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<tr>
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<td>MODEL</td>
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<td>OUTDOOR UNIT</td>
<td>POWER SUPPLY</td>
<td>COOLING</td>
<td>HEATING</td>
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<tr>
<td>MODEL</td>
<td></td>
<td>ASU9RL</td>
<td>AOU9RL</td>
<td>AOU12RL</td>
<td>208/230 V 60 Hz</td>
<td>8500 BTU/h</td>
<td>0.69 kW</td>
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<td></td>
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<td></td>
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<td>11500 BTU/h</td>
<td>0.95 kW</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>ASU12RL</td>
<td>AOU12RL</td>
<td>AOU12RL</td>
<td>208/230 V 60 Hz</td>
<td>10000 BTU/h</td>
<td>0.77 kW</td>
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<td></td>
<td>14000 BTU/h</td>
<td>1.16 kW</td>
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</tbody>
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