

# Wi-Fi Device Frequently Asked Questions



Wired Module Model: FJ-RC-WIFI-1NA For: Cassettes, Slim Ducts, Ceiling Mount & Universal



IR Wireless Module Model: FJ-IR-WIFI-1NA For: Wall Mounts & Floor Mounts

# What is IntesisHome?

IntesisHome is an eco-friendly system that will allow you to control Fujitsu Ductless mini split systems by using both web interface services and iPhone, iPad, iPod or Android devices. The system is composed by an IntesisHome device(s) and the IntesisHome Application. Compatible Fujitsu systems can be checked at <a href="https://www.fujitsugeneral.com/wifi.htm">www.fujitsugeneral.com/wifi.htm</a>

#### Where can I acquire IntesisHome?

IntesisHome system is composed by an IntesisHome device(s) and the IntesisHome Application. Next you can find information on how to acquire both:

#### A. IntesisHome Device.

If you are a homeowner interested in acquiring an IntesisHome device, please contact your Fujitsu contractor/installer or find a local Fujitsu contractor at <a href="https://www.fujitsugeneral.com/contractors">www.fujitsugeneral.com/contractors</a>

If you are a contractor interested in acquiring an IntesisHome device, please contact your local Fujitsu distributor or find one at <a href="https://www.fujitsugeneral.com/contr">www.fujitsugeneral.com/contr</a> distributor locator.htm

## B. IntesisHome Application.

IntesisHome Application is a free application. It can be used as a web application through your web browser or as an application specifically designed for your iPhone, iPad, iPod or Android device.

#### Can I use IntesisHome with any mobile device?

At the moment, IntesisHome Application is available for iPod, iPad, iPhone and other devices with Android OS installed. All other devices can run IntesisHome using the web service, available for most web browsers.



### How many IntesisHome devices do I need to control my climate system?

IntesisHome device is only capable of controlling one single Fujitsu indoor unit. Therefore, you need to acquire one IntesisHome device per each indoor unit that you want to control. There is a maximum of 50 IntesisHome devices that can be controlled through one single application.

## What do I need to use IntesisHome?

In order to use IntesisHome and control your indoor unit(s), you need to:

- 1. Check our compatibility list at <a href="https://www.fujitsugeneral.com/wifi.htm">www.fujitsugeneral.com/wifi.htm</a>
- 2. If you are a homeowner, contact your Fujitsu contractor/installer or find a local Fujitsu contractor at <a href="https://www.fujitsugeneral.com/contractors">www.fujitsugeneral.com/contractors</a>. If you are a contractor, contact your local Fujitsu distributor or find one at <a href="https://www.fujitsugeneral.com/contractors">www.fujitsugeneral.com/contractors</a> distributor locator.htm.
- 3. Have an internet connection in the building where the Fujitsu system is installed.
- 4. Have a Wi-Fi device with access to the Internet.

### How can I install and configure IntesisHome?

In order to install and configure your IntesisHome device, please follow instructions listed below in the same provided order:

- 1. Install IntesisHome device.
- 2. Configure IntesisHome device.

(Homeowners can find the wireless user manual and the wireless quick installation guide at <a href="www.fujitsugeneral.com/wifi\_down.htm">www.fujitsugeneral.com/wifi\_down.htm</a>. Contractors can find wired and wireless user manuals and quick installation guides by logging into their Fujitsu Toolbox.)

#### Do I need Internet connection to use IntesisHome?

Yes. IntesisHome is a cloud based system that needs Internet connection to work properly. Internet is needed in the location of the user controlling the system as well as in the house/building where the IntesisHome devices are installed.